



Essential People Skills for Project Managers

Steven Flannes, Ginger Levin

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A Treasury of How-to Guidance for Project Success! People problems can really hurt your project, causing delays, eroding quality, increasing costs, and resulting in high levels of stress for everyone on the team. Yet if you're like most project managers, you've never been taught the soft skills necessary for managing tough people issues. *Essential People Skills for Project Managers* brings the key concepts of people skills into sharp focus, offering specific, practical skills that you can grasp quickly, apply immediately, and use to resolve these often difficult people issues. Derived from the widely popular original book, *People Skills for Project Managers*, this new version provides condensed content and a practical focus. Apply project leadership techniques with confidence. Resolve conflicts and motivate team members. Help a team recover after a critical incident. Determine your team members' personal styles so you can work more effectively with them.

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