



Workplace Violence In Mental And General Healthcare Settings

Michael R. Privitera

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The American Psychiatric Foundation Manfred Guttmacher Award Winner for 2012. Workplace Violence in Mental and General Health Settings provides clinicians, health care administrators, law enforcement professionals and educators with an easily accessible, cross-disciplinary approach to preventing and controlling violence in the workplace. This book condenses the vast literature available on workplace violence and renders it operational?allowing readers to rapidly digest important concepts and put them into action in real-world settings. Workplace Violence in Mental and General Health Settings draws on knowledge from fields beyond medicine to provide a comprehensive resource on everything from organizational and emergency room violence to self-defense techniques for the health care professional. More than any other, this book guides the reader from theory to practical application of prevention and management methods in the workplace. Key Features: - An explanation of violence terminology to enhance readability - New information on how workplace violence affects quality of care - Steps to manage high-volume emergency room violence - Specific training protocol to prevent workplace violence - A free CD-Rom containing sample workplace violence guidelines, powerpoints, internet links and more

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